Strong PAC

Previously, Personal Access Codes were limited to eight numeric digits. Strong PAC can be between 9-30 characters including upper case alpha, lower case alpha, numeric & some special characters. You will be required to use Strong PAC starting November 2nd, when you log into your online banking or your Edam Credit Union mobile app. You must enter your current PAC and will be prompted to change your PAC to the strong PAC.

Your screen will look like this:

Access code (PAC) Change

Enter your New PAC and verify it by entering it again.

Your new PAC must be 9-30 characters and must contain 1 upper case alpha, 1 lower case alpha and 1 numeric value. Limited special characters may also be added.

NOTE: You cannot reuse your previous 10 passwords.

👁 Show Access Code (PAC)

New Access Code (PAC)

New Access Code (PAC)
_____

Strength:

weak

Re-enter new access code (PAC)

Re-enter new access code (PAC)
_____

[CHANGE ACCESS CODE (PAC)]

2-Step Verification

2-Step Verification (2SV) replaces the use of the challenge questions & answers. The verification codes are sent by SMS text message (recommended method) or email.

If you currently sign on to the Edam Credit Union mobile app with biometrics you will not be required to complete 2SV. If you turn off your biometrics, you will be required to update to 2SV at that time.

If you currently use Quick View on your Edam Credit Union Mobile App you will need to disable QuickView before changing your PAC to Strong PAC. If you do not disable QuickView you will get locked out of your account and have to call the office.

The following screen is what the 2SV enrollment looks like:

🔒 Enable 2-Step Verification

2-Step Verification adds an extra layer of protection to your account. To enable it please enter your phone number or email and we'll send you a verification code. It is more secure to use SMS, using an email address may decrease your online security.

Phone numbers can be entered in 10-digit format (604 555 1234) for Canada/US numbers or international format (+44 7911 123456).

If you'd prefer, you may choose not to enable 2-Step Verification at this time. You have 2285 days to enrol before the new security features will be required.

TEXT MESSAGE (Recommended)

MOBILE PHONE NUMBER

_____

SEND CODE

EMAIL

MEMBER EMAIL

_____

SEND CODE

NOT NOW

PAC Reset

Self-Serve PAC Reset is a digital banking feature that allows our members to reset their PAC's if they forget it. You must click on Forgot Password (see screenshot below) and have your Login ID and date of birth to reset your PAC.